

Notice to Our Patients of Electronic Billing Records Incident

At Skin Cancer Specialists, P.C. (SCS), our top priority is providing the highest quality healthcare possible. SCS values and respects our patients' privacy, which is why we are writing to advise our patients about an incident involving some of their personal information, to share the steps that we have undertaken since discovering the incident, and to provide our patients with additional information on what they can do to protect themselves.

On February 2, 2017, SCS learned that a third party may have gained unauthorized access to electronic billing records containing patient information beginning on October 15, 2016. We immediately hired a leading cybersecurity firm to investigate and fix the issue. The billing records may have contained patients' names, dates of birth, addresses, telephone numbers, internal medical record numbers, physician information, and health insurance information. Social security numbers and financial information were not included.

We have no evidence that any patient information has been used inappropriately. However, as a precaution, we will begin mailing letters to affected patients on April 3, 2017, and have established a dedicated call center to answer any questions they may have.

We recommend that our patients review the explanation of benefits they receive from their health insurer. If they see charges for services they did not receive, please contact the insurer immediately.

If you believe you may be affected and have not received a letter by April 17, 2017, please call 1-844-856-0348, Monday through Friday between 9:00 a.m. and 9:00 p.m. Eastern Time.

We are committed to the security of our patients' information, and we are taking this opportunity to further strengthen and refine our security measures relating to our computer systems. We deeply regret any concern that this incident may cause our patients.